# SleepWeaver<sub>®</sub> Anew<sup>™</sup> FAQs



## 1. What is the difference between the SleepWeaver Advance, Élan<sup>®</sup> and Anew?

The SleepWeaver Anew is a full face PAP mask that is specifically designed for mouth breathers whereas Advance and Élan are nasal masks.

2. Does the mask come in different colors?

No. The SleepWeaver Anew is only available in blue.

3. Does the SleepWeaver Anew come in different sizes?

Yes. The SleepWeaver Anew is available in small, regular and large.

## 4. Is the SleepWeaver Anew a specialty mask?

No. The SleepWeaver Anew Soft Cloth Full Face PAP Mask is intended to provide an interface for Positive Airway Pressure (PAP) therapy. This mask is intended for single-patient reuse in the home and in the hospital/institutional environment. This mask is to be used on patients greater than 66lbs (30 kg).

## 5. From what material is the SleepWeaver Anew made?

The cloth is the same material used to make winter ski clothing. A portion of the mask that contacts the skin contains polyester, nylon, and elastane. The cloth material is "breathable" meaning that the material wicks moisture and heat away from the user's skin. You should have no concerns about skin allergies or irritation with this mask. The headgear consists of polyurethane foam, nylon, and lycra. It does **NOT** contain Mercaptobenzothiazole or Mercapto MX. The plastic swivel is made of polycarbonate. Please be aware that there are trace quantities of BPA in all polycarbonate products. The Feather Weight Tube is made of hytrel and EVA.

## 6. What is the recommended pressure for SleepWeaver Anew?

SleepWeaver Anew has been tested and approved for use between 4-30cm H<sub>2</sub>0 on CPAP, Bi-Level and Autotitrating PAP systems.

## 7. How long will it take me to become comfortable with the SleepWeaver Anew?

Most patients report after the first night using our SleepWeaver products, that it is the most comfortable mask they have ever tried! However, it can sometimes take longer than one night to become accustomed to new equipment, especially if you are new to PAP and Sleep therapy. Follow the instructions provided by your medical equipment supplier. We also encourage you to view the instructional video several times, re-read the instructions and to call us for support if necessary (888-825-9640). Once you are comfortable with your new SleepWeaver Anew Mask, you too will experience the restful sleep you have been missing.

## 8. In what position can the tubing be run when using a SleepWeaver Anew product?

SleepWeaver Anew allows the tube to be routed in any direction according to the patient's choice, including over the head.

- 9. Will SleepWeaver Anew work with my existing CPAP or Bi-Level machine? SleepWeaver Anew works with all CPAP, Bi-level and auto-titrating systems.
- 10. Can I use the SleepWeaver Anew with a humidifier? Yes.

## 11. Can I use Supplemental Oxygen?

Yes. We recommend that you connect the oxygen line on the outlet of the PAP machine.

## 12. How long will SleepWeaver Anew last?

SleepWeaver Anew is warranted for 90 days.

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### 13. How do I clean the SleepWeaver Anew Mask?

The mask can be cleaned by hand washing using mild non-abrasive detergent in cold or warm water. Be sure to rinse the mask well after washing. \*HANG DRY ONLY (Do NOT dry Mask in Dryer) \*Be sure to watch the video on our web site at www.circadiance.com

## 14. Does SleepWeaver Anew have an exhalation valve?

The exhalation "valve" on the SleepWeaver Anew is a series of very small holes that gently and quietly exhaust the exhaled air from the mask. These holes provide quiet operation without creating a jet of air that make a lot of noise or can blow on the patient's bed partner. The leak rate provided by the exhalation holes is comparable to competitive CPAP masks.

#### 15. Can the exhalation valve get plugged or clogged?

As long as the mask is properly maintained and washed the exhalation valve will provide consistent exhaust performance.

#### 16. Can I sleep on my stomach while wearing the SleepWeaver Anew?

Yes. The air pressure in the mask will keep the mask inflated without pressure points. The mask continues to provide CO2 exhalation as long as a portion of the exhalation holes are exposed.

#### 17. Can I read or watch TV with the mask on?

Yes. There is nothing in the field of view from the mask or headgear. This allows you to wear glasses and read or watch TV while wearing the mask.

#### 18. I have dentures. Can I still wear the mask?

Yes. The SleepWeaver Anew can be worn by patients with dentures.

#### 19. What if I want to travel with my PAP system?

The SleepWeaver Anew is the smallest and lightest full face mask for travel available. It folds into a very small size when it is not inflated so that it will fit easily into any carrying case you would use to travel with your PAP system. It can also be hand washed in the sink.

#### 20. Is this SleepWeaver Anew FDA registered?

Yes.

#### 21. Will the mask attach to any brand of machine?

Yes. The fitting on the SleepWeaver Anew fits the 22mm ISO standard which is used on all PAP Machines.

## 22. Can I use the SleepWeaver Anew if I have a broken nose of deviated septum?

We have had a number of patients with anatomic issues around the nose report using the SleepWeaver products with good success. The pliable nature of the SleepWeaver products allows it to conform to the patient's facial anatomy even if it is not symmetrical.

# 23. Does the SleepWeaver Anew address the problems of people who have skin reactions to plastic masks? The SleepWeaver Anew is a cloth full face PAP Mask that is gentle on the skin. We have had a number of patient's report that their skin irritation problems disappeared after switching to SleepWeaver products.

#### 24. Does the cloth mask contain latex?

No. The mask is not made with natural rubber latex.

## 25. Does this mask fit a man who has a full beard?

Yes.

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### 26. Do you sell through Home Care Companies?

Yes. We sell through all Home Care Companies. If your company does not carry SleepWeaver products, please have them contact us so that we can set them up as a distributor. Alternatively, you can contact us and give us the name of your Home Care Company so that we can have our sales representative call on them.

### 27. Do you sell through any National DME chains?

Yes. We sell through national chains like Lincare, Apria, American Home Patient, AeroCare, and many more. Please visit us online at <u>www.circadiance.com</u> to find a dealer near you.

### 28. Do you have a sales rep for this product?

Circadiance has a Sales Force that calls on Home Care Companies. Please <u>contact us</u> with your name, company and address and we will have our local representative contact you.

#### 29. Do you have a Sleep Lab program?

Yes. Please contact us for the details of our Sleep Lab Program.

#### 30. Do you sell your mask outside of the US?

Yes. We can sell our products in countries for which we have regulatory approval. The list of approved countries is always growing; please <u>contact us</u> for more information.

#### 31. Do you offer a warranty?

Yes. Circadiance warrants that your SleepWeaver Anew Soft Cloth Full Face Pap mask and headgear shall be free from defects in material and workmanship for a period of ninety (90) days from the date of purchase by the initial consumer.

## 32. Do you have a mask guarantee?

Yes. If you, the patient, purchased one of our SleepWeaver products (SleepWeaver Advance, SleepWeaver Anew, or SleepWeaver Élan) through your Home Care Provider or an Internet Reseller and do not like the products, you can return it to the location where it was purchased within 30 days of initial fitting or within 30 days of receiving the product.

## 33. What is included in the DVD that came with my product?

The DVD includes an instructional video and printable instructions in multiple languages.

## 34. Can I use the Feather Weight Tube with SleepWeaver Advance, Anew and Élan?

The SleepWeaver Feather Weight Tube works with the SleepWeaver Advance, Élan and Anew and all PAP Masks that use a standard 22 mm hose connection.

## 35. Can the headgear for each SleepWeaver mask be used with other SleepWeaver products?

No. Each SleepWeaver headgear is specific to its mask and it cannot be interchanged.





### 36. What is recommended pressure?

We have tested the SleepWeaver Anew at pressures from 4 cm H2O up to 30 cm H2O on CPAP and Bi-Level systems.

